



Chevron Retailer Point-of-Sale System Purchase Program

Frequently Asked Questions

What is the Chevron Retailer Point-of-Sale System Purchase Program?

Chevron is launching a new point-of-sale (POS) system purchase program for its retailers in an effort to upgrade fuel retail POS systems that offer new features and capabilities, as well as comply with EMV® standards.

How do I qualify for the Chevron Retailer Point-of-Sale System Purchase Program?

Only sites that are branded Chevron can qualify for the Chevron Retailer Point-of-Sale System Purchase Program.

Will the incentives be available on leases for the POS systems?

Yes. In addition, Wayne Fueling Systems is working with Ascentium Capital to offer C-store and fuel retail customers innovative equipment finance options for Wayne products, technologies and services, and set-up costs.

What is the timeline for upgrading my POS systems?

Chevron has provided the following dates and timelines for rebates and installation requirements.

- To receive the standard rebate, locations must order by 12/31/2015 and install the equipment by 12/31/2016.
- To receive the Chevron extra rebate, locations must order by 9/30/2015 and install the equipment by 3/31/2016.

When can I begin placing orders for the new POS system equipment?

Chevron marketers can begin to submit orders to Chevron starting 8/1/2015.

When can I have the new POS system equipment installed at my station?

Marketers will need to schedule an installation date with a Wayne authorized service organization.



Will Wayne Nucleus™ point-of-sale (POS) systems (Fujitsu A and M Platforms) continue to be supported?

No. Locations with Fujitsu A and M platforms will need to upgrade to the new Wayne NAMOS™ point-of-sale (POS) system using the Wincor Nixdorf Beetle™ POS hardware.

Will Nucleus POS systems (Fujitsu E Platforms) continue to be supported?

Yes. Locations with Fujitsu E platforms have the correct POS hardware.

What is the Chevron Marketer responsible for when upgrading the POS system?

The Chevron Marketer is responsible for:

- Placing an order for a new POS system through Chevron
- Scheduling a site survey with a Wayne authorized service organization
- Scheduling an installation date

Once I place my order, where will the equipment be shipped?

The equipment will be shipped to the Wayne distributor who placed the order.

Do I need to do a site survey?

Yes. A site survey is required for the Chevron Retailer Point-of-Sale System Purchase Program.

Why do I need to do a site survey?

A site survey is required to receive the Chevron rebates. The site survey will provide the retailer with critical information for the installation and implementation of the new POS system. Performing a site survey upfront will provide the retailers a comprehensive understanding of the true implementation cost for a POS solution.

When/how does the site survey get scheduled?

Chevron retailers will need to schedule the site survey with a Wayne authorized service organization.

Do I need to schedule an installation?

Yes. An installation date for the new hardware is required to receive the Chevron rebates.

What is the Beetle POS hardware?

“Beetle” is the name of the new hardware on which Nucleus POS and, later, NAMOS POS software will be installed. This hardware has been engineered to handle the hard retail environments and provide maximum reliability.

What is the NAMOS POS system?

“NAMOS” is the name of the new EMV compatible POS software replacing the Nucleus POS system.

How is the NAMOS POS platform different from the Nucleus POS platform?

In addition to all of the functionality provided by the Nucleus POS software, the NAMOS POS software will offer many new features not previously available. For example, retailers now have access to over 15,000 items in three key strokes, remote configuration, and enhanced promotions and reporting capabilities to name a few.

Who is Wincor Nixdorf?

Wincor Nixdorf is one of the world’s leading providers of retail POS systems. Wincor Nixdorf has established a presence in 130 countries around the globe and has an installed base of over 30,000 retail fuel sites.

What pin-pad do I have today, and what will I need for EMV compliance?

Depending on the age and brand of your existing POS system, your pin-pad may already be compatible with EMV. Wayne will support the following pin-pads: Verifone MX850, MX915, and Ingenico iCS250 pin-pads.

What is the process for the upgrade to EMV?

This process depends largely on your starting point. If you are on the Nucleus POS system (Fujitsu E platform) and already have a compatible pin-pad, you will need to update the software on the pin-pad and load the NAMOS POS software along with a Wayne Fusion™ site automation server upgrade (from the 500 model to the 6000 model). Older equipment will require an upgrade to the POS hardware as well.

Who is my Wayne distributor or authorized service organization?

You can find a list of distributors by visiting www.wayne.com > About > Need service or sales.